ANOUSHKA ARUN

Indore, Madhya Pradesh

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In LinkedIn

Portfolio

EDUCATION

Vellore Institute of Technology

B. Tech Biotechnology.

August 2021 - July 2025

Vellore, Tamil Nadu

The Sapphire School

CBSE - Senior Secondary Exam.

April 2019 - May 2020 Ratlam, Madhya Pradesh

St.Joseph's Convent School

CBSE - Secondary Exam.

April 2017 – May 2018

Ratlam, Madhya Pradesh

SKILLS

Creative Copywriting: Proficient in writing compelling, high-quality copy across multiple formats like web, editorial, campaign, email, app, and internal communications.

Transcreation & Localization: Skilled at adapting global content for local audiences while maintaining brand tone, cultural relevance, and legal compliance.

Fashion & Lifestyle Communication: Deep understanding of the fashion industry, with a keen sense of tone, seasonal trends, and brand storytelling.

Marketing-Driven Language: Ability to align copy with consumer insights, sales goals, and omni-channel campaign objectives.

Collaboration & Coordination: Adept at working with content managers, directors, designers, localization teams, and legal departments to deliver aligned messaging.

Content Management Systems: Familiar with CMS tools, SEO keyword research, translation platforms, and marketing software such as Sitecore, Google Docs, Trello, and Figma.

Communication & Leadership: Demonstrated effective communication and handled multiple projects as Social Services Director at Muskurahat Foundation.

WORK EXPERIENCE [5 Years]

Essentially Sports

Oct 2024 - Jul 2025

Content Managing Analyst

- Led high-impact content strategies tailored for global audiences, improving end-to-end user experience across digital channels.
- Optimized user journey through SEO-rich content that increased average session time by 25% and decreased bounce rate.
- Collaborated with design, analytics, and editorial teams to deliver user-first content aligned with business goals.

Amazon Mini TV

Jun 2024 - Sep 2024

Content Writing Intern

- Designed content across web and chatbot formats, improving user clarity and trust at key touchpoints.
- Analyzed help scripts, quick guides, and FAQs that reduced support queries by 15% and enhanced customer satisfaction.
- Maintained engaging tone across content, supporting a seamless and transparent customer communication experience.

Local YT Production

Nov 2023 - Feb 2024

Content Writing Intern

- Wrote interactive scripts and audience-immersive narratives that doubled viewer engagement and improved message recall.
- Introduced CX-focused storytelling elements that boosted average watch time by 1 minute per video.
- Worked closely with design and product leads to align content with user behavior trends.

Mamaearth

Jul 2023 - Oct 2023

Content Writing Intern

• Created content for product visibility and troubleshooting, contributing to a 30% rise in inbound leads.

- Collaborated with support teams to translate user pain points into actionable help content.
- Delivered structured chatbot copy and walkthroughs that empowered users to self-serve efficiently.

Rank Soldiers Ltd.

Mar 2022 - Sep 2022

Content Writing Intern

- Developed microcopy and modular content frameworks used in support portals, increasing average user retention.
- Leveraged performance analytics to revise content based on user drop-off and behavior insights.
- Successfully localized tone and messaging to match diverse user groups and channels.

EXTRACURRICULARS

VIT Blogger's Club - Introduced value-rich articles concentrating on student life, technology, and innovation; led to a 40% increase in blog traffic.

GRAVITAS'23 (Marketing Team) – Designed email and advertising campaigns; boosted event awareness by 20% within the target audience.

VIT Newsletter Team –Managed editorial processes and reduced article turnaround time from 5 to 3 days with streamlined communication.

RIVERA'23 Film Director – Scripted and directed a narrative short film focused on emotional storytelling; featured on VIT's official Instagram

CERTIFICATIONS

- HubSpot Content Marketing Certification
- Certified Digital Content Writer Henry Harvin
- Google Digital Garage Fundamentals of Digital Marketing
- MS Power Point and MS Office Certification Udemy